



Yearend Summary 2021

As you may be aware we became a separate entity at the beginning of 2021- no longer part of Join Hands Ministry or the County of Perry, although we work with both. That has not changed.

As a result of the evolution of the food bank we also needed to implement a new Electronic Client Data System as well as update our Accounting System. The timing of this was crucial due to renewal of contracts as well as existing computer data systems were well beyond their lifetime expectancy.

We must apologize for not being able to provide the quarterly reporting you were expecting to receive and we were expecting to provide. Due to the systems upgrades of the equipment, software and staffing changes, unfortunately we were unable to keep that commitment as we were unable to gather the reporting information as we expected and anticipated. We have since learned how to manage the new systems and fully anticipate being able to provide quarterly summaries. They will be posted on our website, as this one will be.

Items of interest

- We have modified our store hours – Monday and Wednesday 8:45 am-11:45 am and 1:00 pm to 3:00 pm, Tuesday 1:00 pm to 3:00 pm and 4:00 pm to 6:00 pm, Thursday 8:00 am to 11:45 am and closed on Fridays. This was done to meet the changing needs of our clients. We are open later one evening and open earlier one morning for those needing more options to obtain food. We are also open 4 days a week instead of 3.
- We have implemented a new client data base which allows us to track all appropriate information without having to do any additional documentation to meet reporting requirements.
- We finalized the implementation of the New Accounting Software.
- All NHN vehicles and building have updated signage with our new name, logo and information.
- Through generous donations we were able to purchase a “new to us” pick up truck to replace the truck we had which was no longer inspectable.
- Donors and their donations are now tracked through our new Accounting Software. The software has taken a very labor-intensive process and streamlined it. All donation receipts and thank you letters are generated at the close of the year and mailed at one time for postage, office supplies and labor savings.
- We continue to need volunteers especially for working with clients helping them shop during store hours.
- Donations can be accepted electronically through our website, mailed or physically dropped off. If donating by check, please make sure the check is made out to Neighbor Helping Neighbor Food Bank or NHN Food Bank.
- Our address is:
300A South Carlisle Street New Bloomfield, PA. 17068 (No PO Box)

We were so pleased that May 1, 2021 we were able to begin in store shopping again. To maintain occupancy guidelines, clients made appointments to do in store shopping, which was cumbersome and difficult for the clients and staff. Happily, we went back to the first come first served in store shopping June 1, 2021, which has

been going well. There is a little bit of a wait for customers due to ongoing occupancy restrictions within the store but overall, it has been relatively smooth.

An area we are monitoring closely is the number of households we are assisting. It has decreased since the onset of Covid 19. This decrease was/is reflective of the influx of stimulus money, tax refunds, higher unemployment reimbursement, as well as an increase in allocated food stamps for families etc. Families are not needing us as much due to this increase of funds in their households. However, as we all know this increase will eventually decrease and sadly the numbers will be back to the known "norm" or higher. Given inflation at the beginning of 2022, we are already seeing the community's need for food rising, as anticipated.

We hope you find this report/summary of 2021 to be informative and comprehensive. We thank you for all the financial support/food donations.

Without all of you, our financial and food supporters, NHN would not be able to provide the community with the supplemental food program that we do. We can't thank you enough.

We are sure you will agree that it would be a great day when no one needs the foodbank. This will mean that society has eliminated food insecurity.

Perry County Overview

Population: 46,053
Food Insecurity: 10.3%

Impact of NHN Food Bank on Perry County's Food Insecure

Pounds of food distributed by NHN: 922,722
Meals provided: 453,089
 Total Families: 7,997
 New Families: 964
 Clients: 17,919
 Average Families/Month: 666

Average Pounds/Family: 68
Meals Provided: 768,935

Food Originations

Local Donated Pounds: 117,580
Purchased Pounds: 88,256
USDA Pounds: 131,693
Food Rescue Pounds: 206,178

Financial Information

Wholesale value	\$973,235
Paid by grants	\$87,950
Overall cost	\$91,124
Purchased locally (not included in financials listed above)	\$36,567

Nutrition Information - Pounds per product type

<u>Fruits and vegetables</u>	119,189
<i>Purchased locally</i>	15,600 (not included with vegetables above)
Protein	91,913
Whole Grains	37,666
Dairy	60,369
<i>Purchased locally</i>	22,464 (not included with dairy listed above)

People Power

Volunteer Hours:	5,476
Staff Hours:	5,780
Event	80
Total Hours:	11,336

Sincerely,



Mary Ann Brownawell, Executive Director



Crystal Failor, Assistant Director