



### **GRAND RE-OPENING!**

The Food Bank will re-open **May 3, 2021 @ 8:00 am**. We are trying to move toward a bit of normality. We will be limiting how many people are in the building based on CDC recommendations.

### **New Hours for shopping:**

#### **SHOPPING WILL BE IN 15 MINUTE INCREMENTS**

8:00am – 11:45am and 12:45 pm 3:00 Monday and Wednesday

8:00am – 11:45am Friday

### **Important Information**

1. You MUST call **(717) 594-0027** to schedule an appointment. All of your information will be verified during the call. Clients without appointments will not be able to shop or receive food until they receive an appointment time.
2. Your information will be verified during the call. Example: How many in your household, has your address changed, phone number etc.
3. It is very important you ARE NOT LATE. If you arrive late, we may not be able to take you and you may have to be rescheduled.
4. When you arrive, please don't come to the door of the Food Bank until it is your prescheduled appointment time. You will need to wait in your vehicle. This is being done to maintain distance and limit how many people are in the building at one time.
5. You will have ONLY 15 minutes to shop, unless there is a situation that would hinder that and was discussed when your appointment was made.
6. Only 1 person per household is allowed to enter the building to shop, unless there is a physical need for assistance and then no more than 2.

### **When you arrive – You MUST WEAR A MASK**

7. You will be greeted at the door at your appointment time and asked to see your photo ID. You will be told how many items your family qualifies for based on the number of people in your household.
8. When it is your turn, a Personal Shopper (volunteer) will guide you through the store. You will have 15 minutes to select your items. We ask that you refrain from touching items on the shelves until you make your selection and then pick up your selection.
9. The Personal Shopper will keep track of the "points" you accumulate.
10. You will be bagging your items yourself as you go and the bags will be placed in a shopping cart.
11. When you are done shopping, you will be able to take your cart out to your car to load your groceries. Just like at the regular grocery stores. If you are physically unable to do so, we will assist you.

THIS PLAN IS SUBJECT TO CHANGE DEPENDENT UPON CURRENT COVID STATUS. PLEASE MONITOR OUR FACEBOOK PAGE [@nhnFOODBANK](#) or our website [nhnfoodbank.com](#)